

## PET POLICY

We at "Vila 4m" understand that pets are an extension of your family, and generally accept pets under 20 kg (except of guide and therapy dogs).

However, in order to make everyones stay equally pleasant we introduce You to our pet policy:

1. Prior request and approval is mandatory, so we may monitor the number of pets in-house, as we can only offer a limited number of units to guests with pets
2. Pets available units:
  - a) Apartments "Vila 4m": apps. located on the ground floor; from apps. on higher floors only those with separated balcony
  - b) Boarding-house "Vila": rooms located on the ground floor (balcony altitude: 1<sup>st</sup> floor)
3. You must be in your room, or out with your pet when the maid is cleaning the room. The maid will NOT clean your room if the pet is in the room without you!
4. Pets must not be left unattended for longer time.
5. Any disturbances such as barking must be curtailed to ensure other guests are not inconvenienced.
6. Pets must be properly controlled at all times while on property and must be leashed when out of the guestroom. It is very important to respect this rule!
7. If a pet becomes aggressive to any guest or other person in house, pet owners agree to remove their pet promptly from the property upon request, unless a mutually acceptable compromise can be met.
8. Pets are not permitted in any of the food & beverage areas. This exclusion does not apply to guide and therapy dogs.
9. Owners should bring pet bedding and dishes; no pets on the beds or furniture. We expect you to clean up after your pet.
10. Pet must comply with local legislation requirements: beside vaccination, please do note that in Croatia it is forbidden for pets to go into the sea/water on populated beach – allowed only on secluded, non-populated beach.
11. **Pet Fee:** there is a daily pet fee (per pet per night) to be paid in addition to room charge (see rates); for **short stay guests (under 3 nights), there is a one time €25,00 charge**
12. As the registered guest you are financially responsible for any possible damages caused by the pet. You are also responsible for any excessive and / or exceptional cleaning charges at the property. This includes, but is not limited to pet odors and pet stains.